

Key questions

- How do we structure the work to deliver the STP (and supporting consultations)?
 - The localities?
 - The Transformation pillars (plus IT/estate/Workforce)?
 - The care closer to home strategy?
 - Matrix approach locality & pillar?
- Do we establish a team for each pillar?
- Setting the goals for each pillar and locality
 - Service based
 - Financial based?
- Where hold it all together?
 - Transformation Board?
 - Overarching STP team reporting in?
 - Single version of the truth – activity and finance to support the service change work

Stakeholder Relationship Management

Work to Date

Stakeholder mapping and analysis:

- Consideration of objective, current attitude, where we'd like them to be, how we engage and who holds this relationship
- Analysis cross-county and by locality
- Review of engagement evidence and record of activity

Stakeholder Relationship Management

Key Points

- Staff:** We need to better segment our comms and engagement approach i.e. the clinical middle managers and champions for change and increase their involvement
- Localities:** It would be helpful to be able to map Transformation Board partners by locality e.g. Horton
- Activity:** We need to improve how we are recording and reacting to stakeholder feedback and views
- Timing:** There is a key window for ensuring we engage effectively and consistently around models of care and the STP

Stakeholder Engagement

- We need to involve and engage as we develop the STP
- We should involve key stakeholders in discussions about sustainability and activity
- We should involve stakeholders in conversations about how best to release £270m savings and achieve/maintain financial balance